

Gp	Problems identified	The solutions
1.	Uneven resource allocation; information transparency needs improvement	Develop online platform for food reallocation (with food matching function; a rating system on operators; networking and coordinating among operators and donors)
2.	Lack of information; fragmented service in community	Community based food collection (from corporates, vendors and individuals) and supported by IT, operated as a social enterprise
3.	Lack of land and space, money, professional knowledge and human resources for food assistance services	Matching platform for donor education and consultancy service (help set up projects)
4.	Lack of coordination of existing food assistance services in districts	Network and platform set up; good practice recognizing scheme
5.	NGOs lack marketing, logistics and management skills	Food Bank management consultancy service (develop a mechanism and standardized management protocol for Food Bank's operation, include donor management, food safety control, logistic management and vetting of recipients)
6.	Idle use of community kitchens in weekends	Surplus Food Day (Produce food on Saturdays and Sundays and sell them to religious groups at market price ; launch campaign & produce additional lunchboxes daily (charge higher than market price) for companies)
7.	Lack of incentive to provide quality food (now mainly vegetables received from donation (not so much of meat); to enhance the quality of life of service users)	"Meat" Fridays

Concerns commonly voiced out to be addressed –

- Inadequate coordination of donation / surplus food supply and needs in community
- Needs improvement on the availability of information on poverty situations/ community needs for donors and the public
- Mobilizing business and volunteers support (large corporation and small business in community) to be enhanced

Commonly found elements in the proposed solutions –

- Platform / Network for collecting & distribution of food (make use of IT)
- Community-based support
- Coordination of existing services and transparent information (including the needs of the service targets) for the public
- Cross-sectoral collaboration
- Try to use business model / social enterprise to run the service