

The Hong Kong Council of Social Service

Adjustment to New Public Housing Estates: threats and opportunities

Group	Problems Addressed	Implementations and Social Impacts
1	Most recently built Public	屋村菜車 aims to provide economic and easily accessible wet market services. It shall supply fresh
	Rental Housings (PRHs) are	meat and vegetable at affordable prices in particular for new PRH residents. Mission of it is to provide
	located in remote area and	convenience and affordable daily goods for lower-income families.
	segregated from nearby	
	developed community. Lack	<u>Implementation</u>
	of wet market forces residents	• Purchase second-hand vehicle for modification (submit application to Vehicle Safety and
	suffers from costly food,	Standards Division of Transport Department).
	limited choice, plus they have	• Line up local farms, vegetable and poultry wholesalers as supplier and negotiate the price.
	to travel a long way to access	• Hire marketing executives, project managers and part-time drivers to form a working team;
	other markets.	priority will be given to low income that has hawker experience.
		• Wet market will work as roster base and plan to have 3-4 times per week. Each time lasts for 3
		to 4 hours in some public/ easy accessible area.
		This business will promote thru PRH notice broads, dedicated social service centers, circulars,
		etc.
		Social Impacts
		Lower cost of living at food for lower-income families.
		Improve the quality of life by diversify fresh food choices and promote healthy diet.
		 Encourage setup of small business and promote community economy.
		Accelerate sense of belonging to new PRH.



The Hong Kong Council of Social Service Future Camp HK 16th September 2017 Adjustment to New Public Rental House The Hong Kong Council of Social Service Adjustment to New Public Rental Housing: Threats and Opportunities

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2	Lack of community facilities in the neighborhood of newly built public rental housing (PRHs) may hinder elderly's adaptations to new living environment.	i i i i i i i i i i i i i i i i i i i
	 Insufficient social platforms will undermine elderly's willingness to go out. Prolonged home stay may cause mental and physical health problems. 	 Implementation Source for second-hand or free cargo, and modify it. Recruit volunteers in PRHs and service users at discounted price Organize interest classes and leisure facilities to elderly (I.T usage, simple coding, yoga, Taichi, Indian dance, etc) Promotion through posters, district office and SMS messages
		Social Impacts
		 Elderly can hang out more often, socialize with neighbors, create stronger bonding, and develop sense of community belongingness to that PRH. Elderly can acquire new knowledge or skills through interest classes. Elderly can enjoy proximate leisure activities with minimum travel time and cost



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3	1. The residents of new public rental housing (PRHs) are unfamiliar with the whole community while they are new to the community. As such the bonding amongst neighbors is weak and the community resilience in face of crisis is weak too. Worse still, this weak information transfer in the early stage of move in also increase the level of frustration.	Companion Plaza 伙伴廣場 aims at building a common physical platform for roadshow promotion from services providers near each housing estate. It enables residents to receive updated and discounted information related to existing facilities, commodities and services. Meanwhile, it also allows them to meet and interact with new neighbors. Housewives can be "Companion Ambassadors"伙伴大使 to share facilities information and adaptation tips to elder residents. Implementation 1. Identify open areas of housing estates, and designate as "Companion Plaza" 2. Recruit and bargain with shops and service providers (e.g. renovation, electronic devices, childcare, tutorial class etc.) to join the roadshow 3. Recruit women to be "Companion Ambassadors" 伙伴大使 and station at the plaza to coordinate service sales and answer enquiries 4. Promote by posters and leaflets, and organize entertainment activities (e.g. karaoke, wheelchair dance performance etc.) on site to attract flow of people. Social Impacts 1. Improve information flow and lower the information cost of residents 2. Encourage social bonding among new residents and intergeneration bonding with elderly 3. Unleash sociable abilities of housewives in new PRHs



The Hong Kong Council of Social Service Future Camp HK 14th January 2017 Building Community for Aging in Place

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4	 To avoid offending "Hong Kong Ordinance leaving children under 16 alone at home" many young children have to stay on the street until their parents back home after work. There is huge demand of after school tutoring service for primary school children who live in PRH. 	PHDs in On Tat (安達小博士) is a tutorial centre/ homework club which aims to provide low price tutoring services to children living in newly built public housing estates. To reduce the cost, tutors are recruited from college students or high educated new immigrants who live nearby. Center will station in pre-fabricated/ modular house (組合屋). Implementations 1. Recruitment of tutors and promotion of the services are mainly done by digital media, likes WeChat Group and Facebook Pages. Some handbills or posters will be placed at the lobbies areas of each building. 2. Negotiate with the property management for the permission of promotion 3. Submit land use application to Land Department or Housing Department for the use of free space to station the pre-fabricated houses. Expect to apply 3-years usage permit of the place. 4. Expect to charge \$30 (estimated) per hour per student. As such, volume of over 150 students a day has to recruit and keep in order maintaining the low price.
		 Social Impacts Positive use of time from turning children hanging around in the community into working on their school works and coach by quality tutors. Relieve parents' economic pressure on paying tutorial classes Provide job opportunity for immigrated women whose qualifications are not locally recognized



Future Camp HK 16th June 2017

Adjustment to New Public Rental Housing: Threats and Opportunities



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6	1. Eating option in PRHs is limited while residents are usually had long working hour.	On Tat Community Club 安達凝聚社 aims to provide affordable, tasty and nutritional meals for residents of new PRHs, especially those unable to buy food late at night after work. Housewives with good cooking skills are recruited as "community chefs". They shall cook in their own kitchens and deliver meals to residents in the same estate.
	2. Lack of employment opportunities for housewives	 Implementations Conduct market research to estimate the number of potential customers in the public housing estate and the number of housewife chefs required Design a Google Form (or an ordering system) to manage all meal orders (estimated \$20/meal) Recruit housewife chefs in the estate train them about food safety and service standards Promotion through posters and mobile Apps.
		 Social Impacts An alternative choice is available for residents in new PRHs to access affordable, tasty and nutritional meals Foster social cohesion and enhance community networking Empower women (housewives) by providing job opportunities that utilize their strengths



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7 7	 Lack of tutorial service in the new public rental housing (PRHs) estates Parents who have to take care of children hardly can find a par time job Children of low income family usually being out-competed because of lack of resources. 	共•教計劃 aims at line up elite secondary school students and social enterprises to provide tutorial classes to primary students for better public examination preparation. "Teachers and students" from elite secondary schools can earn the experience to interact with different social groups while the pupils can obtain academic guidance. Housewives with higher education level can also be employed to be project manager to mange class scheduling and coordination work. Implementations 9. Search for idle venues such as the community centers, classrooms at after schools time, etc. for tutorial classes 10. Recruit enthusiastic students from elite secondary schools or education-related social enterprises 11. Approach bookstores or enterprises to sponsor exercise books 12. Employ housewives of higher education to manage the class schedule and work and
		 Social Impacts Mutual understanding between pupils of low income families and elite school students. On the one hand to enhance the capacity and competency of the former; on the other hand to nurture the empathy and social concern of the latter.